

CORRIGENDUM -1

In reference to the Request for Proposal (RFP) bearing GeM Bid Number: GEM/2026/B/7384926 for "**Procurement, Implementation and Maintenance of On-Premises Solution for Customer On-boarding through DIGITAL KYC, VIDEO KYC and other channels**", all interested Bidders are hereby informed that the Changes/Clarifications/Revisions/Addendum as per Corrigendum-1 are to be taken into account for bid submission. Bidders are requested to note and comply accordingly.

S.No.	Addition / Deletion / Modification / Clarification	RFP Clause No. / Annexure No. & Page No.	Existing Requirement / Condition / Annexure	Revised Requirement / Condition / Annexure
1	Deletion	Clause No: 2.7 -Security Question , Annexure 23: Compliance to security Control. Page No:170	The cloud portal should allow account owners to establish security questions that can be used to authenticate individuals calling cloud customer service for support. It is recommended that security questions be established.	<ul style="list-style-type: none"> This Clause stands deleted
2	Deletion	Clause No: 5.15 , Support for Multi-tenancy and related security features, Annexure 23: Compliance to security Control. Page No: 173	If the application is deployed on the Cloud using native multi-tenancy features offered by the application, privacy of data across tenants or entities needs to be ensured through appropriate access control mechanisms.	<ul style="list-style-type: none"> This Clause stands deleted
3	Modification	Bid Submission Date	24.04.2026	<ul style="list-style-type: none"> 08.05.2026