

RFP -GEM/2026/B/7462057 - Engagement of Consultant for strategic support across Wealth Management, Credit Cards, Setup of Marketing Cell and NRI Strategy

Corrigendum I:-
RESOURCES DEPARTMENT

CO: RD:2026-27:

Date :12.05.2026

Reference No.	Clause in RFP/Corrigendum	Changes Made/ Clarifications
RFP Index No 16.20 Annual Maintenance Contract Page No 58	The Bidder shall provide the maintenance (AMC) for the tools developed for a period of 3 (Three) years beginning from the date of acceptance and sign-off for all the software, solutions & services within the scope of work of this RFP.	<i>The Bidder shall provide the maintenance (AMC) for the tools developed for a period of 3 (Three) years beginning from one year after warranty. Warranty will be of 1 year from the date of acceptance and sign-off for all the software, solutions & services within the scope of work of this RFP.</i>
RFP Index No 16.13 , Sr No 5, Page No 54	Subject to any law to the contrary, and to the maximum extent permitted by law, bidder shall be liable to the bank for any consequential/ incidental, or indirect damages arising out of this agreement. However, the Bank will not be liable to bidders for any such consequential/ incidental, or indirect damages arising out of this agreement.	<i>Subject to any law to contrary, and to the maximum extent permitted by law neither party shall be liable to other for any remote and indirect loss or damages arising out of this tender and subsequent agreement or services provided.</i>
RFP Index 16.23, Section IV: Clause 16.23	Penalties will be levied @ actual loss + Rs 50,000/- per instance for any loss bank has suffered due to frauds taken place during the down time or non-availability or non-functionality of Loyalty Solution or else. In addition to this, please refer to the INDEMNITY clause in case of fraud amount exceeds per instance value.	<i>Penalties will be levied @ actual loss + Rs 50,000/- per instance for any loss bank has suffered due to frauds taken place during the down time or non-availability or non-functionality of Solution. In addition to this, please refer to the INDEMNITY clause in case of fraud amount exceeds per instance value.</i>
Tender Notice Page No 7	Last date and time for downloading of RFP: 3:00 P.M on 13th May 2026 Last date and time for Receipt of Bid: 3:00 P.M on 13th May 2026 For Offline submission of documents, the sealed envelope shall be addressed to the Bank and to be delivered at the address below. Resources Department, Central Bank of India, 4th Floor, Behind Oberoi Hotel, Chandermukhi, Nariman Point, Mumbai - 400021, Maharashtra Date & Time of Opening of Technical Bids (Online) : 3:30 P.M on 13th May 2026	<i>Last date and time for downloading of RFP: 3:00 P.M on 25th May 2026 Last date and time for Receipt of Bid: 3:00 P.M on 25th May 2026 For Offline submission of documents, the sealed envelope shall be addressed to the Bank and to be delivered at the address below. Resources Department, Central Bank of India, 4th Floor, Behind Oberoi Hotel, Chandermukhi, Nariman Point, Mumbai - 400021, Maharashtra Date & Time of Opening of Technical Bids (Online) : 3:30 P.M on 25th May 2026</i>

All other Terms & Conditions are same as per our RFP no. GEM/2026/B/7462057 dated 21st April 2026 for Engagement of Consultant for strategic support across Wealth Management, Credit Cards, Setup of Marketing Cell and NRI Strategy.