CENTRAL BANK OF INDIA
REGIONAL OFFICE RATLAM
REQUEST FOR QUOTATION (RFQ)

Supply, Installation and Maintenance of SS-304 Tactile Ground Surface Indicators (TGSI)

RFQ No.:RO/RATL/BSD/2026-27/70 **Date:** 08.09.2026

Regional Office RATLAM invites quotations from eligible contractors for supply, installation and maintenance of tactile ground surface indicators (TGSI) at branches/offices/ATM under its jurisdiction spread over RATLAM Districts, as and when required, at the unit rates quoted below.

1. Scope of Work

Supply and fixing of SS-304 directional and warning/stud TGSI, including surface preparation, heavy-duty epoxy adhesive and/or SS anchor pins, drilling, alignment, cleaning, finishing, transportation, labour and incidental works. Replacement of defective, loose or detached indicators during the Defect Liability Period (DLP) shall also be included.

2. Important Installation Guidelines

- Directional indicators shall be parallel raised bars and warning indicators shall be raised studs.
- Material shall be SS-304 stainless steel with satin/brushed anti-skid finish. SS-316 shall be used only when specifically approved by the Bank.
- The tactile route shall commence immediately inside the accessible entrance and shall be continuous, direct, safe and obstruction-free.
- Warning indicators shall be provided before customer service/help counter, cash counter, ATM lobby, lift entrance, top and bottom of stairs/ramps, and at changes in direction/intersections, wherever applicable.
- Minimum clear width of the tactile route shall be 900 mm. Furniture, queue barriers, display stands, flower pots, dustbins or other movable items shall not obstruct the route.
- Installation shall be carried out on the approved route/layout after suitable surface preparation, with proper alignment and firm fixing using heavy-duty epoxy adhesive and/or SS anchor pins.
- The completed work shall be cleaned and shall be subject to inspection and acceptance by the Bank.

3. BOQ / Unit Rates

Sl.	Description	Unit	Rate (₹)
	TACTILE GROUND SURFACE INDICATORS (TGSI): Providing and fixing SS-304 Stainless Steel Directional Tactile Indicators and Warning Tactile Indicators (stud type) with anti- Skid satin/ brushed finish, complete with surface preparation, heavy-duty epoxy adhesive/3M VHB tape and/ or stainless steel anchor pins, including alignment, cleaning and finishing, complete in all respect. The strips and studs shall be installed in a uniform approved pattern, thickness and spacing confirming to the Harmonized Guidelines & Standards for universal Accessibility in India 2021 as amended issued by Govt. of India. It includes surface preparation including clearing, removal of dust, grease and minor floor repairs before		

	installation of tactile indicators. **As per standard norms provided by DEPwD, 4 strips or 36 studs shall be installed in each square feet area**		
1	a) Directional Tactile Indicators (Linear)	No.	
2	b) Warning Tactile Indicators (stud type)	No.	

Quoted rates shall be firm during the validity period and shall include all material, labour, transportation, fixing accessories, drilling, finishing, cleaning and incidental charges, excluding GST. GST will be reimbSursed as applicable. Payment shall be made on actual measured quantities executed against work orders.

4. Eligibility

a. Valid GST Registration Certificate.
b. Experience in similar TGSI/tactile/accessibility installation works with PSU/ Govt.sector unit, supported by documentary proof.
c. The bidder shall not be debarred/blacklisted by Central Bank of India or any other Bank or any Public sector/ Govt. organization.

5. Terms for the Contractor

a. Quotation shall remain valid for a maximum period of 30 days from the last date of submission.
b. No EMD or Security Deposit is required for this RFQ.
c. Work orders may be issued from time to time as and when required.
d. Each work shall normally be completed within 7 days from the date of the work order, unless otherwise specified in the work order.
e. The contractor shall verify site dimensions and conditions before execution, wherever required, and carry out the work as directed by the Bank.
f. A Defect Liability Period (DLP) of 12 months shall apply from completion/acceptance of each work. Defective, loose or detached indicators shall be replaced by the contractor at no extra cost.
g. The contractor shall rectify deficiencies pointed out by the Bank during inspection or the DLP at no extra cost.

6. Submission

Last date/time: 16.09.2026 **Submission mode/place:** by Post/Courier/Hand

Contact for clarification: Dharam Veer Singh Mobile No.9405182436/ Minakshi Chouhan Mobile No. 9340532291

Bidder Declaration

- We agree to comply with the specified technical and installation requirements.
- The documents submitted regarding GST registration and similar work experience (work order issued by Public Sector/ Govt. organization) are true and valid.
- We confirm that we are not debarred/blacklisted by Central Bank of India or any other Bank or any Public sector/ Govt. organization.

Name of Firm: _____ Authorized Signatory: _____

Date: _____ Seal: _____